

## **House Rules for the holiday home Fischergasse1:**

Staying in a historic half-timbered house in a historic town requires a few adjustments, which we will explain below.

The entire house is a non-smoking area - we ask you kindly to observe this.

### **Arrival/Departure**

Fischergasse 1 is available from 3.00 pm on the day of arrival. Please let us know your expected arrival time, ideally a few days before you arrive. We will then find the best time for handing over the keys to you. Please leave the house on the day of departure no later than 11.00 o'clock swept clean and in a generally clean condition. Put the washed dishes back in the cupboards. If there is not enough time on the day of departure, simply put the dishes in the dishwasher and start the automatic program. You do not need to pull the linens off the beds. Just leave the used towels in the bathroom when you leave.

### **Bathroom**

Keep the bathroom window and bathroom door open for ventilation. Do not dump hygiene products, waste, food scraps, harmful liquids, grease or similar into drains. Instead, use the provided trashcans or contact us if you are not sure.

### **Damages**

We believe that nobody deliberately damages things. However, accidents happen and we ask that you inform us if something breaks. We would prefer not to discover any damage after your departure, or by the guests staying afterwards. Thank you for your understanding.

### **Bed Linens**

We provide the linens for the duration of your stay.

### **Comforters**

There are extra blankets in the house (such as an extra large one with a cover in the storage box under the stairs). Please use the blankets only inside the house, thank you.

### **Cleaning**

The costs of final cleaning are included in the rental price. They are calculated for a normal cleaning effort: The apartment needs to be swept clean on departure, the dishes rinsed and put away (see "arrival and departure"), the garbage separated (see "garbage"). We ask for your understanding that the effort for the removal of very heavy soiling will have to be charged to you.

### **Hair dryer and curling iron**

We provide a hair dryer and a curling iron for the duration of your stay. Please clean the devices of any hair residue after use.

### **Liability**

The landlord is not liable for the loss of valuables or property of the guests.

### **Towels**

We provide towels for the duration of the stay. Please do not use them outside of the house and yard. If you need bath towels for the pool or lake, we will gladly provide them on your request.

### **Courtyard**

Our guests are welcome to use the yard. Please understand, though, that we also need to have access to the yard and workshop at any time through the yard's gate, for watering the flowers or such. The outbuilding / workshop is not available for guests.

### **First aid equipment**

For emergencies, there is a first aid kit in the closet, which is in the hallway of the ground floor in the entrance area; there is another in the dresser in the bathroom of the 1st floor. Please let us know if you have used anything, so that we can replace it in time for subsequent guests.

### **Domestic authority**

In case of emergency or danger, we are allowed to enter the house in your absence.

### **Pets**

Pets are not allowed in this house.

### **Internet and Wi-Fi**

The use is free but subject to separate agreement.

### **Kitchen**

Please handle the equipment and the technical devices with care. If unexpected problems occur, we are happy to help. Operating instructions can be found in the drawer in the small white table in the kitchen and in the drawer in the upper right corner of the kitchen unit. Please only put clean dishes in the cupboards; the same applies to cutlery, pots and appliances. Do not throw any waste, scraps of food, harmful liquids, grease or similar into the sink. Instead, use the provided trashcans or contact us in special cases. Do not forget to ventilate the kitchen by opening windows and doors fully.

### **Rubbish**

Please help us fulfill the obligation to separate waste. Separate the garbage:

- Packaging material / plastic, all packaging with green dot, without leftovers (yellow bag)
- paper (blue bin)
- residual waste (gray bin)
- organic waste (brown bin)
- waste glass (wooden box in the heating and laundry room)

The garbage bags are at your disposal.

### **Additional costs**

The cost of water, electricity, heating and garbage, which are incurred in a normal holiday use of the holiday home, are included in the rent.

### **Parking**

A public car park is located in the immediate vicinity of the Main. Bicycles can be parked in the yard. For loading and unloading, you can park directly to the front door or in front of the farm gate.

### **Smoking**

Smoking is prohibited throughout the holiday home, including the terrace. Smoking is permitted in the courtyard, where you will also find an ashtray.

### **Cleaning**

In case of an accident (extreme staining, liquids on floors, work surfaces and the like), we ask you to remove the substance immediately on your own. If that is not possible, please let us know soonest. Broom, dustpan and bucket, mop and cleaning products are in the heating and laundry room.

### **Quiet hours**

The house is located in the village center. In the spirit of a good neighborhood, we ask you to respect the usual quiet hours and to abstain from noisy outdoor activities from noon until 2 pm as well as in the evening (from 10 pm) and on Sundays. If you want to listen some loud music at these times, close the windows in each room.

### **Key**

Do not give the keys to third parties and report a lost key immediately. Guests are liable for the cost of replacing the respective locks.

### **Front steps**

The staircase is made of sandstone. It may be a bit slippery after a rain. Please use the handrail to the right or left of the entrance.

**Shoes**

Especially during rain and snow, we ask you not to enter the rooms of the house with shoes, but to leave the shoes in the hallway of the ground floor.

**Duty of Care**

We ask our guests to treat the rental property with care and to ensure that your fellow travelers, friends and family members comply with the rental conditions. Always close the courtyard gate and the front door to the street. Lock the yard gate, the front door to the yard and the front door to the street when leaving the house. To avoid damage from bad weather and burglary, the windows of the ground floor and the door to the terrace have to be closed when leaving the cottage; the windows of the first floor may be tilted.

**Early departure**

An early departure does not entitle to the right to a refund of the rental price.

